

Deleting Cache and Cookies in Windows Internet Explorer

- Go to the 'Tools' menu on the upper right hand corner of the IE window
- Select 'Internet Options'
- Select the 'General' tab (default)

- Under 'Browsing history' select the 'Delete' button
- In the 'Delete Browsing History' menu, make sure the Temporary Internet Files, Cookies and History boxes are checked
- Make sure that you UNCHECK the option that reads 'Preserve Favorites website data'

- Select the 'Delete' button
- Close then re-open the browser